

MANAGEMENT SYSTEM CERTIFICATE

Certificate No:
187112-2015-AQ-NLD-UKAS

Initial certification date:
18 February 2016

Valid:
23 March 2017 - 18 February 2019

This is to certify that the management system of

Cyso Management B.V.

Luttik Oudorp 11 - 13, 1811 MT Alkmaar, The Netherlands
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:
ISO/IEC 20000-1:2011

This certificate is valid for the following scope:
The IT Service Management system supporting the provision of managed hosting services to external clients.

Place and date:
London, 27 March 2017



For the issuing office:
DNV GL Business Assurance UK Limited
United Kingdom, Palace House, 3
Cathedral Street, London, SE1 9DE, United
Kingdom

D.P. Koek
Management Representative

A handwritten signature in blue ink, appearing to read 'Koek', written over a horizontal line.

Certificate No: 187112-2015-AQ-NLD-UKAS
Place and date: London, 27 March 2017

Appendix to Certificate

Cyso Management B.V.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Cyso Management B.V.	Luttik Oudorp 11 - 13, 1811 MT Alkmaar, The Netherlands	The IT Service Management system supporting the provision of managed hosting services to external clients.
Cyso B.V.	Luttik Oudorp 11 - 13, 1811 MT Alkmaar, The Netherlands	The IT Service Management system supporting the provision of managed hosting services to external clients.
FUGA B.V.	Luttik Oudorp 11 - 13, 1811 MT Alkmaar, The Netherlands	The IT Service Management system supporting the provision of managed hosting services to external clients.
SQR B.V.	Luttik Oudorp 11 - 13, 1811 MT Alkmaar, The Netherlands	The IT Service Management system supporting the provision of managed hosting services to external clients.